

VIEWS OF PATIENTS RELATING TO BED LINEN (BED SHEET) USED IN THE SELECTED HOSPITALS OF KARACHI.

OBJECTIVES

- (i) To find out the views of patients regarding the problems regarding care, presentation, laundry and comfort of bed linen (bed sheets) in the selected hospitals of Karachi.
- (ii) To find out the factors behind the dissatisfaction of patients regarding the stated problems of bed linen (bed sheets) in the selected hospitals of Karachi.

ABSTRACT

The purpose of this study was to find out the views of patients regarding the bed linen (bed sheets) used in the selected hospitals of Karachi. The research was conducted through a convenient sample of 80 patients i.e. 10 patients from each of the 8 selected hospitals. The results are totally based on the views of respondents. The results were analyzed in terms of care, presentation, laundry and comfort of bed sheets. The results revealed that most of the problems faced by the patients are related to "presentation" as the bed sheets are not according to the size of the bed and "laundry" as the patients found stains as well as unironed bed sheets. In view of this it is concluded that if a little bit more attention is paid to solve these problems the satisfaction rate of patients regarding bed sheets in the hospital will increase.

KEY WORDS:

Patient satisfaction, Bed linen/bed sheet (BL/BS), Care, Presentation, Laundry, Comfort